“Mum, I’ve got a new number”



Call before you pay.

What to watch for

- Someone texts claiming to be your child or relative.
- They say their old phone is lost or broken.
- Then they ask you to pay a bill or send money urgently.

1 **Hold off on sending money.**

Wait until you’ve confirmed who’s really asking.

2 **Call their usual number.**

Use the number you already have saved for them.

3 **Can’t reach them?**

Check with another family member you trust before paying.

More FREE online safety resources at bovill.com.au

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